

Ivanti User Workspace Manager Administration Course – Interchange 2020

The Ivanti User Workspace Manager Administration Course is a course that provides the necessary foundation to install, administer, and maintain physical and virtual Windows desktop environments using the suite. Upon completion, students will be prepared to take the Certified User Workspace Manager Administration exam.

The class will be taught April 25-27, 2020 and will require a little homework. The course will cover User Workspace Manager, Environment Manager, Application Control, and Performance Manager.

A more detailed breakdown of the course topics is as follows:

- Overview of User Workspace Manager
 - o What the suite includes
 - o How it helps resolve business issues
 - o Architecture of User Workspace Manager
 - o Components of the Suite
- Installation of User Workspace Manager
 - o Prerequisites for Server Installation
 - o Phase 1: Software Installation
 - o Phase 2: Create Databases and IIS Instances
 - o Failover Server Installation
 - o Package Deployment
 - o Configuring User Workspace Manager
 - o Agent Installation of the Client Connectivity Agent
 - o Component Installation of Agents and Configurations
- Management Center Management
 - o Advanced Package Management
 - o Create Users with Specific Server and Object Roles
 - o Enterprise Auditing
 - o Configure Alert SMTP Notification
 - o Reports
 - o Manage Packages in the Database
- Environment Manager Policy
 - o Configuring Policy Actions
 - o Create a Configuration Using Group Policy Import
 - o Create Lockdown Actions
 - o Create Self-Heal Actions
- Environment Manager Personalization
 - o Configure Personalization
 - o Using Persinfo 2.0
 - o Personalization Analysis
 - o Personalization Operations Console (PersOps)
- Application Control
 - o Configure and Test Trusted Ownership

- Configure and Test Digital Signatures
- Configure and Test Application Network Access Control
- Configure URL Redirection
- Enable Privilege Discovery Mode
- Using Rules Analyzer
- Using Archiving
- Add Trusted Vendors
- Using Privilege Management
- Configure Self-Elevation
- Configure Privilege Discovery Mode
- Performance Manager
 - Thread Throttling
 - Resource Planning
 - Configuring Performance Manager